About the Portal

We at North Valley Hospital believe that every patient should have easy, instant access to his or her health information at any time. We are pleased to present this opportunity through the use of a secure internet portal.

Using this portal, you will be able to access your health information online.

All you need to activate this service is a valid email address. You will then be able to access information from your visit, allergies, procedures, lab and radiology results, vitals, and more—all in one place!

Please contact the North Valley Hospital Health Information Management department (Mon - Fri; 8:00 AM - 4:30 PM at 406-863-3547) with any questions about enabling the portal for your medical records.

Should you have any difficulty registering for this service please contact RelayHealth Customer Support by phone at 1-866-RELAY-ME (1-866-735-2963) or by e-mail at relayhealth-support@RelayHealth.com.

North Valley Hospital complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-888-808-9008. Access code: 899985


12/16
Using the System

STEP 1: During Registration, provide the hospital Registrar with a valid email address.

STEP 2: Upon discharge, you will receive an email from North Valley Hospital with a link to the Relay Health Patient Portal.

STEP 3: Check your email & use the link to launch the online Patient Portal.

STEP 4: You will be prompted to enter your date of birth to confirm your identity.

STEP 5: You will be prompted to verify your demographic information & agree to the Terms of Use.

STEP 6: Verify your email address and date of birth.

STEP 7: Confirm User Name (using email address is recommended) & password.

STEP 8: Create 3 security questions to verify your identity in case of password loss.

STEP 9: Final step - verify your email address.