



## *Creating a safe healing environment for patients*

### **To prevent infections and allergic reactions**

- If you are sick *don't visit*
- Use the hand sanitizer
  - Before entering the ICU
  - On entering the patient's room
  - When exiting the patient's room
- Live flowers are not allowed
- Latex balloons are not allowed

### **To protect patient privacy**

- We follow government guidelines for protecting health information
- Please stay in the patient room or in the lobby, don't wait in the hallway or at the nurse's station
- For additional information, please ask your nurse
- Photographs of patients are not allowed unless authorized by the person you are photographing

### **During special procedures**

- You may be asked to leave the room and return to the ICU lobby for the privacy of our patients; please do not wait in the hallway

### **To maintain a quiet, restful environment**

- Silence your cell phones while visiting patients in the ICU unit
- Should you need to use your cell phone, please return to the ICU lobby

### **Visitation**

- A maximum of two (2) visitors are allowed at one time when visiting patients
- Visiting hours are from 6 a.m. - 10 p.m., except during limited visitation hours listed below

### **Limited visitation hours**

- The designated patient family representative may be present during limited visitation hours. The ICU will be closed to all other visitors during these times:
  - 7 a.m. - 8 a.m. (morning nurse shift report)
  - 11 a.m. - 12 p.m. (multidisciplinary rounding)
  - 7 p.m. - 8 p.m. (evening nurse shift report)

### **Overnight visitation**

- Visitors are encouraged to return to their home or hotel between the hours of 10 p.m. - 6 a.m. to provide the patient with restful sleep

### **Children**

- Children under the age of 14 are not allowed in the ICU except under special circumstances

### **Behavior**

- Visitors that are disruptive, intoxicated, or not helpful to the environment will be asked to leave the ICU

### **Service Animals**

- Animals are not allowed in the ICU